Digital Cookie®

Training Material Index for Troop Cookie Managers

*Instructions for both Girl Scout/Caregiver and Volunteer accounts.
** Functionality depends on council settings.

Volunteer

Digital Cookie Help: https://digitalcookie.girlscouts.org/help/customer

Registration

Volunteer Login	Tip Sheet
Forgot Password/Password Reset*	Tip Sheet
Unlock Account*	Tip Sheet
No Registration Emai*	Tip Sheet
My Account tab*	Tip Sheet

Site Use

Service Unit Access**	Tip Sheet	
Troop Dashboard	Tip Sheet	Video
Troop Site Setup**	(see Virtual Booth Links)	
Virtual Booth Links**	Tip Sheet	Video
Troop Pickup Orders**	Tip Sheet	Video
Troop Refunding Orders**	Tip Sheet	Video
Troop Cheers	Tip Sheet	

Customer Support Help

eBudde™ Site Help (Access • Registration • Apps • Submitting Troop Initial Order • Signing up for Booths • Tech Issues, etc.)	• Council
Direct Shipped Order Questions	• Order Status Page • Customer FAQs • Contact Customer Support with an Order Issue
Digital Cookie Website (Site set up • Reports • Customer list • viewing orders • Mobile App, etc.)	• Volunteer FAQs • Parent/Girl Scout FAQs • Contact Customer Support with a System Issue
Digital Cookie Registration & In-Person Delivery Inquiries	• Volunteer FAQs • Parent/Girl Scout FAQs • Contact Customer Support with Registration Issue • Contact Customer Support with Account Information Issue
Other	• Contact Customer Support with Other Questions • Provide Feedback to Customer Support