

COOKIE BOOTH DOS AND DON'T'S:

| Do | Do Not |
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| Have 2 registered, approved adult volunteers present | Have less than 2 or more than 4 girls and/or extra adults |
| Wear a uniform, Girl Scout t-shirt or Girl Scout pin | Bring any siblings or friends. They are not allowed at booth sales |
| Advertise your troop's Gift of Caring or council's Operation: Sweet Appreciation and ask customers to donate a box | Put out cans to accept tips or cash donations to your troop or for any other cause. No solicitation of cash is allowed for any reason |
| Stay out of doorways and walkways | Shop at the store while working the booth |
| Ask customers as they are leaving the business. Do not harass customers entering the business | Yell or talk loudly, run after or harass customers, ask customers twice, or sing/chant/yell to customers - rely on your signage to draw customers to you |
| Use a cash box and be careful to supervise it. Don't have large amounts of cash in plain sight | Ask the store for change or other supplies |
| Be polite and friendly. Say THANK YOU whether a customer buys or not | Eat, drink, or chew gum while working |
| Be prompt for your time spot and allow time at the end to clean up and remove your supplies so that you end on time | Do not arrive early and interfere with the current troop. Allow them time to finish their time slot and remove their supplies |
| Remove empty boxes and trash from the area when you leave. Girl Scouts leave a place better than they found it | Leave trash or boxes anywhere at the location - break down the boxes and take them with you when you leave |
| Thank the establishment for the opportunity to make cookies available to the public | Never leave girls unattended - if problems arise, handle the situation and call the Product Sales Hotline or send an email to cookies@gsneo.org |

If a complaint is filed, all future privileges of cookie booth sales can be revoked for your troop. Our goal is to have all cookie booth time slots staffed by troops. Customers may have looked up the booth online and will be expecting to have the opportunity to purchase cookies. If you are unable to fill the spot, cancel it in eBudde as soon as possible.

