

Summary: Service unit operations require the involvement of many volunteers and local troop participation. Service Unit Support Volunteers assist their service unit in many ways depending on local needs.

Position Supported By: This position reports to the Service Unit Director and is supported by the greater service team, the Customer Services team, and the Volunteer Support & Services Team.

Responsibilities:

- Help plan or coordinate service unit events and activities.
- Support other activities as determined by the service unit leadership.
- Communicate with service unit leadership, other volunteers, and troops as directed.
- Attend monthly service unit team meetings to stay current on local and council-wide information.

Marketable Skills and Abilities:

- Organizational Skills
- Communication
- Prioritizing tasks
- Comfortable working with children
- Teamwork/Collaboration

Position Commitments:

- **Membership & Administration**
 - Maintain a current GSUSA membership and complete the volunteer screening process to help ensure the safety of the girls and volunteers served through Girl Scouts.
 - Agree to opt-in to receive emails and text messages from GSNEO and GSUSA.
 - Comply with GSUSA Policies, Standards and Guidelines, Volunteer Essentials, Safety Activity Checkpoints, GSNEO Bylaws, and GSNEO Volunteer Policies.
- **Tenure/Time:** Varies, based on the role/activity the volunteer is assisting with. Typically, 2 - 4 hours average per month based on activities outside of typical troops meeting. Please speak with your Service Unit Director for more information on the time commitment you can expect.
- **Required Training:** Intro to GSNEO on gsLearn.
- **Highly Recommended:** GSNEO leadership development courses (in-person and online).
- By accepting this volunteer position with Girl Scouts of North East Ohio I agree to abide by the Girl Scout Promise and Law. I will respect and maintain the confidentiality of all privileged information related to Girl Scouts, its girl and adult members, volunteers, and staff to which I am exposed while serving as a volunteer.

The Girl Scout Mission, Promise and Law are shared by every member of Girl Scouting and define the way Girl Scouts agree to act every day toward one another, other people, and the world.

Girl Scout Mission: Girl Scouting builds girls of courage, confidence, and character, who make the world a better place.

Girl Scout Promise:

On my honor, I will try, to serve God* and my country, to help people at all times, and to live by the Girl Scout Law.

*Members may substitute for the word God in accordance with their own spiritual beliefs.

Girl Scout Law:

I will do my best to be:
honest and fair, friendly and helpful,
considerate and caring, courageous and strong,
responsible for what I say and do,
and to respect myself and others,
respect authority, use resources wisely,
make the world a better place,
and be a sister to every Girl Scout.