

### volunteer toolkit user guide: Demo Access

Updated: January 2021

The Volunteer Toolkit provides volunteers everything they need to deliver easy, fun troop meetings year-round! With this step-by-step guide, you can start your year strong and spend more time adventuring with your Girl Scouts!

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#### **Who Has Access**

**TIP:** *If you hold multiple roles*, you'll have a Volunteer Toolkit account for each—all under one login! Look for the grey dropdown box in the upper left-hand corner of your screen to navigate between accounts.

| PS   | COOKIES | VOLUNTEER       | DONATE | My GS                                 |   |
|--|---------|-----------------|--------|---------------------------------------|---|
|  |         |                 | -      | 99991 : 2-BROWNIE                     | ł |
| J  | MEETING | G PLAN RE       |        | 99992 : 3-JUNIOR<br>99993 : 4-CADETTE |   |
| troop 99994 : 4-CADETTE<br>TROOP 99995 : 7-MULTI-LEVEL |         |                 |        |                                       |   |
|  |         | for approximate |        |                                       |   |

#### TROOP LEADERS, PROGRAM GUIDES AND TROOP ADMINS

Active volunteers registered for the current Girl Scout membership year in a troop leadership role. There should be at least two volunteers with access to the same troop account in the Volunteer Toolkit.

#### **TROOP TREASURERS**

Active volunteers registered for the current Girl Scout membership year in a troop finance/administration role. This role will only have the ability to edit and submit the finance report found on the Finance tab. All other tabs will be read-only.

#### **CAREGIVERS OF GIRL SCOUTS IN A TROOP**

Each primary caregiver has access to see their troop's Volunteer Toolkit account. They have read-only permission for the meeting schedule and agendas, plus additional resources. (Caregiver accounts can only be accessed if the troop leader has set up a year plan.

#### CAREGIVERS OF INDIVIDUALLY REGISTERED GIRLS, OR JULIETTES

Each primary caregiver of a currently registered Girl Scout who is not part of a troop will get troop leaderlike access with their girl(s). Access is granted through the council based on confirmation of individually registered status.

#### **DEMO ACCESS**

Available for supporting volunteer and staff roles that need access to the Volunteer Toolkit for training purposes. Demo access mirrors troop functionality but does not contain girl or troop information. These users will have two demo accounts under the gray dropdown— "Troop Demo – Troop Leader" and "Demo – Parent"—and can see both sides of the troop experience. Access is granted through the council based on placement in designated support roles.



#### Where To Find the Volunteer Toolkit

The Volunteer Toolkit can be used from any computer, tablet, or smartphone with internet access. For best results, use a Toolkitfriendly browser, such as Chrome or Firefox, with a cleared cache, and visit gsneo.org. Avoid using Internet Explorer.

In the upper right corner of your screen, click "MY GS." Select "Volunteer Toolkit" to log in using the credentials provided by your council.

#### **Basic Navigation**

The Volunteer Toolkit is divided into tabs that each have unique tools to help you plan your troop year and manage each meeting with ease. If you're on a computer, you'll see the green tabs across the top of your browser window. Mobile users will see a gray drop-down menu at the top, with tabs beneath.

| H | ello Vanessa Nat. SIGN OUT | ¢ ≣           |
|---|----------------------------|---------------|
|   | TROOP 999105 : 1-DAISY     | •             |
|   | MENU                       |               |
|   | MYTROOP                    |               |
| • | EXPLORE                    |               |
|   | YEAR PLAN                  | ?             |
|   | MANAGE CALENDAR            | 5             |
|   | ADD BADGE / JOURNEY        | Ŧ             |
|   | ADD ACTIVITY               | telp          |
|   | • PAST YEARS               | VTK Help Menu |
|   | DOWNLOAD CALENDAR          | enu           |
| • | MEETING PLAN               |               |
| • | RESOURCES                  |               |
| • | FINANCES                   |               |
|   |                            |               |



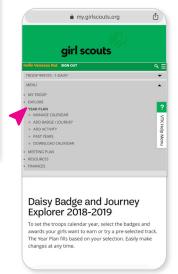
#### TIP: Print – Download – Help

You'll notice three icons on almost every page of the Volunteer Toolkit:

**Print** allows you to print a copy of your current screen.

**Download** allows you to download calendar appointments (from the Year Plan tab), pages, and resources.

Seek additional **help** by clicking the green question mark icon or by clicking "Take a Guided Tour."



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## MY TROOP

### Troop Leader View

Here you will see sample information for placement only, which is not tied to any specific troop or girl. Click the green arrow next to each name to expand and see additional information, plus a snapshot of achievements and attendance.

From this tab, you can also see examples of how a troop leader could email caregivers, download and print a roster with girl achievement and attendance information, renew memberships, and customize the page with a troop photo.

### Parent View

Here you will only see the information for a specific Girl Scout associated with this parent/caregiver, just like a caregiver would for a real troop. Click the green arrow next to the name to expand and see a snapshot of achievements and attendance.

A dashboard of images will show for each achievement (badge, Journey, award), once they have been earned and marked in the Volunteer Toolkit.

### EXPLORE

## Troop Leader View

vou'll find exciting options under the Explore tab, including prebuilt tracks for all program levels. Vou can also browse individual badges and meeting types to build a plan from scratch. Once you've made a choice, your year plan will be automatically populated. Selecting a year plan is required before other features become available, but don't worry—you can always change your plan as you go, one meeting at a time.

From this tab, you can also preview prebuilt tracks of badge and Journey activities, preview individual badge or award requirements, and download or print an overview of each preselected track.

### Parent View

Under this view you will not see the Explore tab.

## YEAR PLAN

## Troop Leader View

From this tab, you can schedule meetings, add or swap out badges or awards, and fine-tune your Girl Scout year. For a walkthrough of all the tools at your fingertips, click "Take a Guided Tour" on the Year Plan tab.

From this tab, you can also set meeting dates and locations, add more custom and council activities, preview requirements, and view previous years and important milestones from your local area.

### Parent View

This view will show a read-only version of the year plan once it has been set up on the Troop Leader side.

## **MEETING PLAN**

## Troop Leader View

Here you'll find the tools to make each badge, award, meeting, and activity a success. We've provided meeting prep information, materials lists, and even suggested scripts for many activities.

From this tab, you can also find virtual meeting resources, customize meeting schedules, track attendance, and check off completed badges and awards.

### Parent View

This view will see a read-only version of the meeting plan that has been set up on the troop leader view.

## RESOURCES

Under this tab, you'll find answers to your pressing Girl Scout questions—like where to put pins or badges on a uniform, which special awards your girls can earn, or how to lead favorite Girl Scout traditions—along with national and local resources by topic.

From this tab you can also gain access to the Girl Scout Shop from each program level, download reference documents for all the awards a Girl Scout can earn, and explore tips for troop leaders and other volunteers. All user types can see this tab and interact with it in the same way.

# FINANCES [COUNCIL CUSTOMIZE]

### Troop Leader View

of the year. You can also simulate how to add receipts or other attachments to your form and send form works up to submission. them directly to your council. You are not able to actually submit a report, only sample how the From this tab, you can see an example of the troop finance report that can be submitted at the end

### Parent View

This view will see a message that the troop leader has not submitted the Finance report yet. This will not change because the Demo – Troop Leader view does not allow real submission.

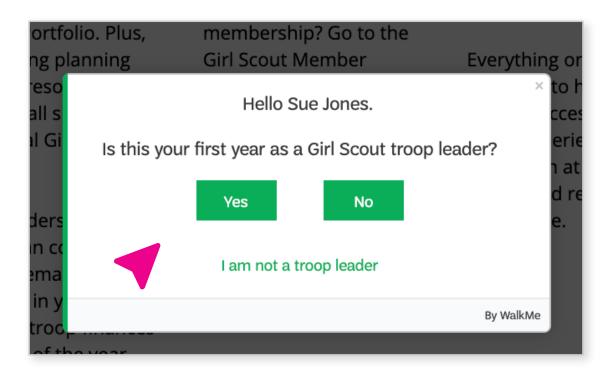
- ► **Troop Leaders** will have full access to edit and submit this tab for their troop.
- Troop Caregiver users will see a read-only version of the final report once it is submitted
- Troop Finance users will have full access to edit and submit this tab for their troop
- Individually registered girl/Juliette users will not see this tab.





#### **First-Year Troop Leader Experience**

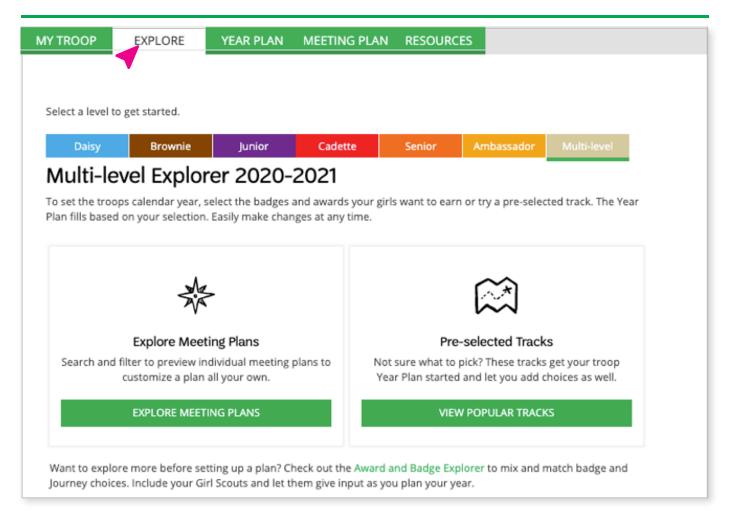
The First-Year Troop Experience supports new leaders with additional guidance to get them acquainted with the Volunteer Toolkit. After logging in, you'll be prompted to follow a guided path with recommended steps to simplify your onboarding process.



If you're an experienced troop leader who needs a refresher or would like to simulate this experience, click "Take a Guided Tour" on any of the Volunteer Toolkit tabs to see the same guidance that a new leader would.

#### Set Up Your Year Plan

When you log into the Volunteer Toolkit, you'll always go to your Demo – Troop Leader view first. The first time you log in, you'll be taken to the Explore tab. From here you can visit the My Troop, Resource, or Finance tabs, but to activate the Year Plan and Meeting Plan tabs, you need to first make a selection under the Explore tab.



Before setting up a year plan, you can also check out the Award and Badge Explorer from the bottom of the tab to mix and match potential award options in a PDF and to share or make decisions with your girls. Once they've decided, you can always come back to build out the schedule for those badges and awards.

#### **EXPLORE MEETING PLANS**

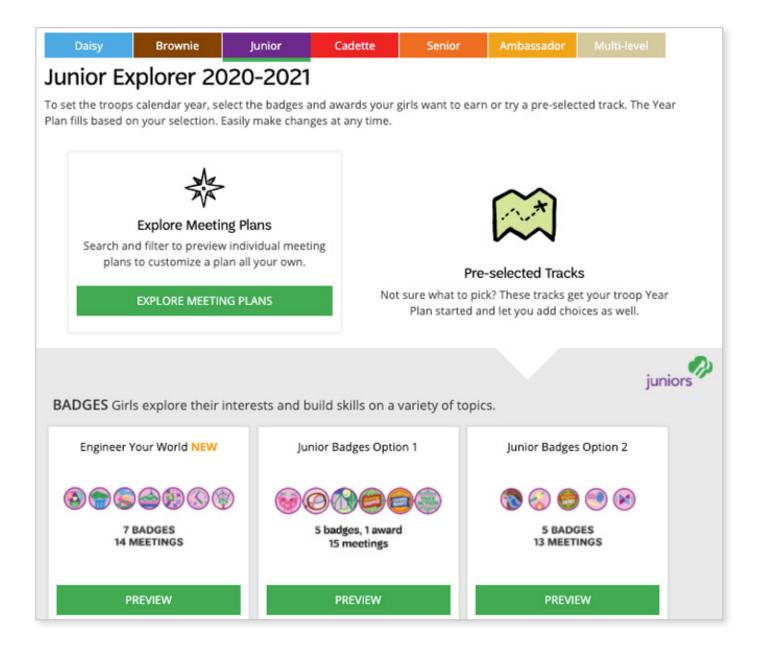
Build a year plan that's completely customized to her interests! You can mix and match meeting plans that work toward the badges, Journeys, and activities that excite your girl. You can also search through all badges and Journeys, regardless of program level. Use the available filters, or search for specific meetings and simply select the ones you'd like to use in your year plan. Once you're finished, click "Add to Year Plan" at the bottom to move forward in the system.

|             |   |       | CLOSE PREVIEW SELECT TO ADD MEETING |
|-------------|---|-------|-------------------------------------|
| ANIMAL      | L HABITATS 1  |       |                                     |
| Girls learr | n about wild animals and how to protect them.   |       |                                     |
| Meeting     | Overview  |       | *                                   |
| Activity F  | Plan  |       | *                                   |
| Material    | s List  |       | *                                   |
| Meeting     | Aids  |       | *                                   |
| Agenda      |   |       | •                                   |
| 1           | Preparing for a Virtual or In-Person-Sa   | 00:05 |                                     |
| 2           | As Girls Arrive/Snack   | 00:05 |                                     |
| 3           | Opening Ceremony  | 00:05 |                                     |
| 4           | Select an activity<br>Observe a Pet or Tame Animal<br>Make a Skit About the Wild Animals<br>List Wild Animals Near Your Home, M | 00:25 |                                     |
| 5           | Select an activity<br>Visit a Zoo or Animal Sanctuary<br>Explore an Animal Habitat Near Wher                                    | 00:25 |                                     |



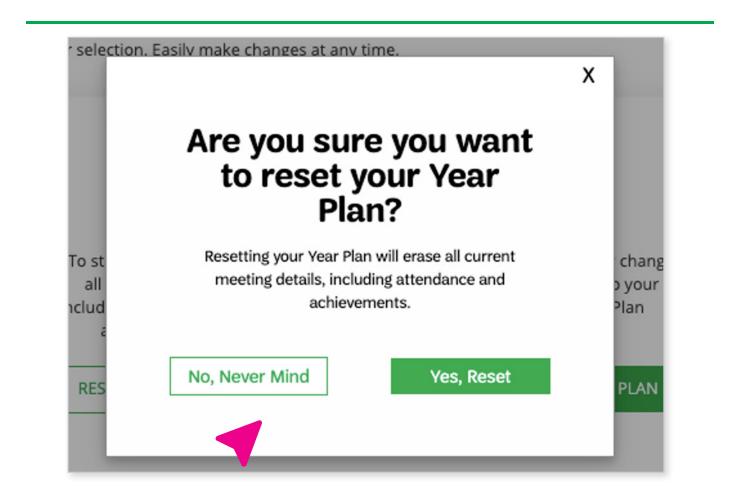
#### PRESELECTED TRACKS

You can also choose from a preset collection of meetings with the preselected tracks option instead. First, select a program level from the multicolored options at the top. Then, click "View Popular Tracks" to preview each combination of awards and download them, if needed. Once you've decided, click "Select Track," and your year plan will be created. You'll automatically be taken to the Year Plan tab. This is also the tab you'll be brought back to each time you log in from now on.



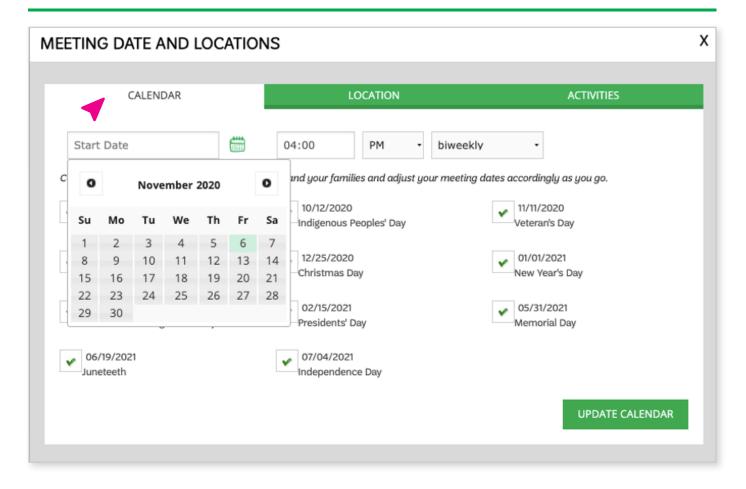
**Important:** Each time you choose a new year plan from the Explore tab, your entire year will be reset. Any activities, meeting dates, and customizations that had been added will be lost. To add badges and Journeys to your existing year plan, use the buttons at the top of the Year Plan tab.

As a reminder, the Demo - Parent view will not show the Explore tab.



#### Set Up Your Calendar

You're almost ready to unlock everything the Volunteer Toolkit has to offer—your last step is setting up dates for your meetings. On the Year Plan tab, click "Manage Calendar," select a start date for your meeting cadence to begin, and choose the frequency of your meetings and a general start time. Dates and times can be changed meeting by meeting after this step; simply select any combination to get started.

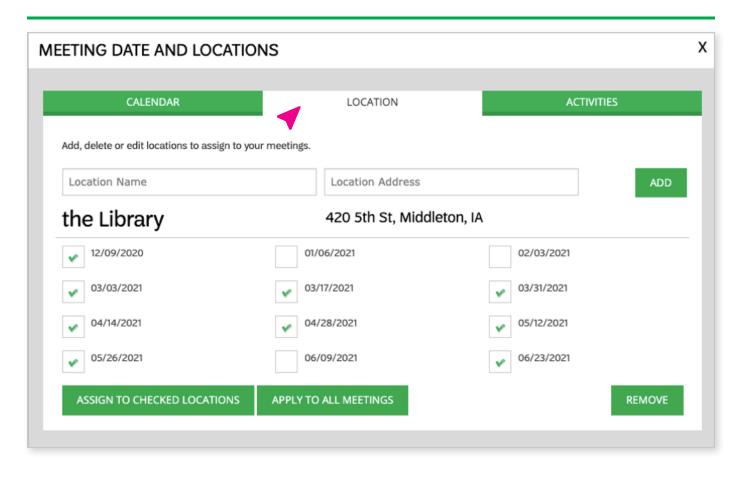




#### LOCATION

Now that your dates are set, you can add a physical address or virtual meeting link to all meetings. If you're meeting in different locations or a combination of in-person and virtual meetings, add each address or link, then connect them to the appropriate meeting(s) using the checkboxes. Click "Assign" or "Apply," and then close out of the window. You can change the location for a meeting in multiple ways—by clicking on a date in your year plan, changing a date quickly, selecting "See More Calendar Options," or going through the Meeting Plan tab.

In the DEMO – Parent view, you will see the locations you have added and be able to click on them to access virtual links or physical address maps; however, it is not editable from this view.







#### **Adding Meetings and Activities**

#### ADD OR CHANGE MEETINGS TO YOUR YEAR PLAN

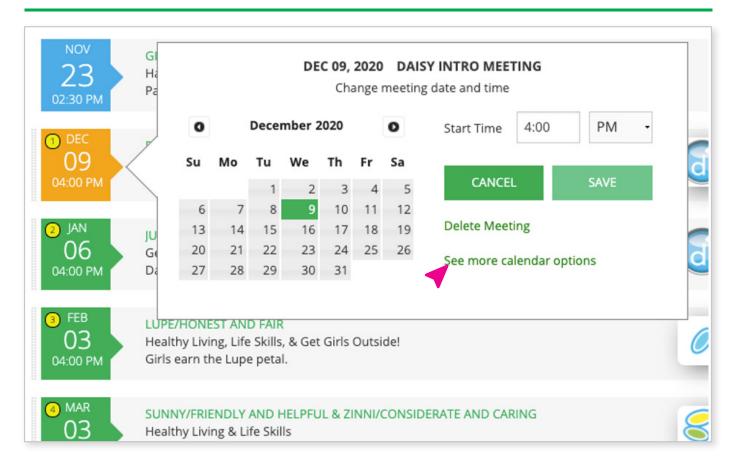
Girl Scouts are ready for whatever comes their way—and that includes changes in meetings or their year plan. Start by using the green Add badge/Journey link at the top of the year plan or the Search to Add Meetings link at the bottom of the year plan. Use the search feature or filters to sort through available meeting types and choose which ones to add to your year plan. Meeting titles with numbers at the end are part of a series, and you'll want to add all of these to meet the requirements for the award. Meetings already in your plan will be clearly marked. Once you've made your selections, click "Add to Year Plan."

| ADD | A PETAL, BADGE OF            | R JOURNEY                |               |         | х |
|-----|------------------------------|--------------------------|---------------|---------|---|
|     | Search to Add                | l a Petal, Badge         | or Journey Me | eting   |   |
|     | Q Search for a bad           | ge or journey award by n | lame          |         |   |
|     | Or Use Filters 🔻             |                          |               |         |   |
|     | 1. Select your Girl Scout Le | vel(s)                   |               |         |   |
|     | Daisy                        | Brownie                  | Junior        | Cadette |   |
|     | Senior                       | Ambassador               | Multi-level   |         |   |
|     | CANCEL                       | VIEW LIST                |               |         |   |



#### EDIT MEETING DATES AND TIMES

Select the green calendar icon to the left of each meeting date to change the date or time of that specific meeting. You can also choose to cancel one or more meetings, or to combine meetings. To combine meetings, select the two meetings you'd like to combine, then select the new date on which you would like that meeting to occur. After you've made changes, click "Save" and your year plan will be updated. After you've clicked the date of the meeting to the right, you'll see a green gear icon. This takes you back to the original view of the Meeting Date and Location widget, where you can reset the entire cadence of your meetings, if needed.





#### **ADDING OTHER TYPES OF ACTIVITIES**

Meetings and badges are only one part of a go-getting Girl Scout's troop year! You can add things like field trips, service projects, or cookie booth sales to your year plan as well. The Volunteer Toolkit connects to your council website and gsEvents so you can browse and add local council events, too. Any activity you add will appear in blue and show up chronologically. At the top of the year plan, click "Add Activity."

| D AN ACTIVITY   |                                   |  |
|-----------------|-----------------------------------|--|
| CUSTOM ACTIVITY | COUNCIL ACTIVITY                  |  |
| Activity Name   | mm/dd/yy: 🗂 04:00 PM - 06:00 PM - |  |
| Location Name   | Location Address                  |  |
| Cost            | Activity Description              |  |

#### **CUSTOM ACTIVITY**

Add your activity name, date, time, location, and details to your year plan. Remember: caregivers will see this information too, so be sure that event details are clear and any special instructions are included here.

#### **COUNCIL ACTIVITY**

Search or filter through council events and add them to your year plan. This feature does not register you or your group for the event; it only adds the event to your year plan.

From the DEMO – Parent view, you will see these meetings and activities that are added to the year plan and be able to open them; however, you will not be able to edit them.



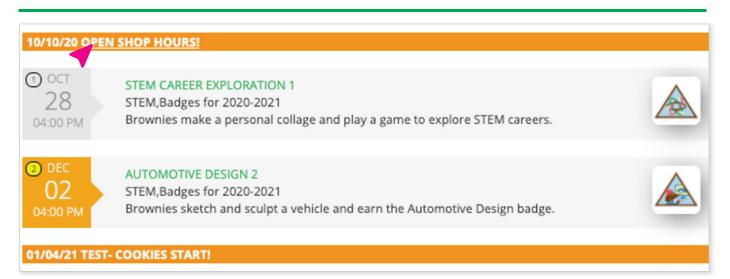
#### **View Past Year Plans**

Each July, the Volunteer Toolkit resets and archives your year plan. At that point, you'll no longer be able to make changes to any of your meetings. However, you'll still be able to view the plan through the green Past Years link at the top of your Year Plan tab. **Note that achievement and attendance records do not archive**; please download a copy of this information for your records. You will see Past Years in both views. Caregivers can also download a copy of their own Girl Scout's achievements from the My Troop tab.



#### **Milestones**

In both views, you might see orange bars across your Year Plan tab in chronological order with your other meetings and activities. These are important dates, events, or updates your local Girl Scout staff members want you to know about. These may also include links to additional information that relates to the date and title of the milestone.





#### **Tools for Planning Your Meeting**

The Meeting Plan tab has a robust collection of tools and information to help you plan an engaging meeting every time. If at any time you want to replace or delete a meeting, just use the respective links at the top of the meeting plan. Everything on the Meeting Plan tab is also visible in the DEMO – Parent view unless otherwise noted.

| VIEW YEAR PLAN REPLACE THIS MEETING                    | DELETE MEETING   |
|--|--|
| MEETING :  | : GIRL SCOUT WAY 1   |
| iirls learn all about the Girl Scout legacy and how to | share the Girl Scout way.  |
| ATEGORY: Life Skills                                   |  |
| Add a meeting location                                 | S  |
| EQUIREMENTS: Girls find out how they can share th      | he Girl Scout legacy. Girl Scout Way                             |
| see more   |  |
| PLANNING MATERIALS                                     | VIRTUAL & IN-PERSON SAFE RESOURCES                               |
| Meeting Overview                                       | How to Plan a Virtual Meeting                                    |
| Activity Plan  | Digital Icebreakers and Games                                    |
| Materials List   | Easy Badge and Journey Adaptations                               |
|  | Virtual Bridging Resources                                       |
|  | In-Person Safe Guidelines  |
| MANAGE COMMUNICATIONS                                  |  |
| Edit/Sent Meeting Reminder Email                       | Record Attendance & Achievements     (0 present, 0 achievements) |

**ATTENDANCE AND ACHIEVEMENTS:** Here you can also record attendance and achievements. Use the checkboxes to mark who's at the meeting—and if it's a meeting where you have earned a badge or award, you can mark that, too. You can see the full list of what a girl has earned on the My Troop tab, with the option to download the report.

**PLANNING MATERIALS:** High-level resources show you from start to finish what your girls will achieve during the meeting (1. Meeting Overview), what you'll do and say (2. Activity Plan), and the meeting aids plus the materials you'll need (3. Material List).

In the DEMO – Parent view, only Activity Plan and Material list will show.

#### VIRTUAL AND IN-PERSON SAFE

**MEETING RESOURCES:** Holding meetings over video or virtual platforms? These specially designed resources offer guidance on how to adapt activities, add more social time, and handle materials at home. Caregivers can also access these resources.

#### - MANAGE COMMUNICATIONS: Send

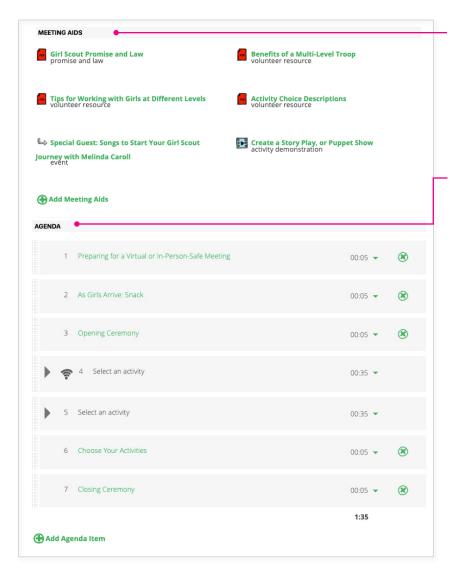
emails to caregivers to remind them of meetings and keep them up to date on what's happening. Emails are pre-populated with relevant meeting information, but you can customize them based on your needs. You can even attach meeting aids or other relevant documents from your council website at the bottom of the screen before sending.

This section along with Attendance and Achievements will not show in the DEMO – Parent view.





#### Tools for Planning Your Meeting (continued)



**MEETING AIDS:** These documents, videos, and links are the leg up you need to complete the activities in each meeting! Some are geared toward the adult supporting the meeting, and some are for girls completing the activities. You can find more information on how to use these resources in the activity plan.

**AGENDA:** Here you'll find instructions and details for each activity, needed materials, time it takes to complete, and recommended sequencing. You'll also find opening and closing activities to round out your meeting. There are lots of ways to customize your meeting agenda:

- Drag and drop activities to reorder in the agenda.
- Use the drop-down on an activity to change the amount of time allotted for that activity.
- Delete an activity by clicking the "X" to the right of the activity. Heads up: if you accidentally delete a required activity for earning an award, you won't be able to add that activity back without first deleting the meeting.
- Click "Add Agenda Item" at the bottom to add your own activities!

In the DEMO – Parent view, you will be able to see and click on Agenda items but not edit them.



#### Tools for Planning Your Meeting (continued)

| ADDITIONAL RESO  | URCES        |                            |             |  |
|--|--------------|----------------------------|-------------|--|
| Sirl Scout Way Booklet & Badge Multi-Level Approach to Girl Scout Way Badge volunteer resource |              |                            |             |  |
| Add Addition:  | al Resources |                            |             |  |
| Your Opinion Matters! Help u   |              | o us improve this meeting. | TAKE SURVEY |  |
| MEETING NOTES  | •            |                            |             |  |
| 🖓 Add A Note   |              |                            |             |  |

ADDITIONAL RESOURCES: Take your meeting topic to the next level with these additional resources! These include videos, documents, or suggested events that go beyond the required steps for a badge or award, and they can help your girls do a deeper dive into the content they're most excited about. Here you'll also find links to the Girl Scout Shop to purchase printed award booklets or the awards themselves. Finally, you can also save your own links here as long as they have a URL. These materials connect to the Manage Communication email templates, so you can share them with families.

In the DEMO – Parent view, you will be able to see and click on these links but not edit them.

- **NOTES:** Add a note at the end of a meeting plan with any important reminders or meeting details for yourself or other troop leaders. Caregivers are not able to see Notes on any meeting plan.

