

CANCELLATION POLICY TROOP AND SERVICE UNIT CAMPOUTS

The cancellation policy for Troop and Service Unit campouts was established to allow flexibility of groups to cancel, within limits, when their situations change.

- All campouts are finalized two weeks prior to the date of campout.
- Cancellations must be submitted in writing and be sent to campandevents@gsneo.org as soon as possible after the decision to cancel has been made.
- Refunds will be issued only if the request to cancel a site is made more than three weeks in advance of the event AND is subsequently rented.
- No refunds for cancellations made within the two-week period prior to the scheduled campout will be made nor can the reservation be moved to a future date.
- If the cancellation is made by GSNEO, a full refund will be given.
- Equipment must be rented no later than two (2) weeks prior to your campout. All equipment is rented on a first come, first serve basis so the earlier you reserve the better. Equipment cancellations also must be made more than 3 weeks prior to the event. If weather conditions prohibit using the equipment, the troop will be refunded in full.