

Girl Scout Experience Box | Frequently Asked Questions

The Girl Scout Experience Box (GSEB) provides new Daisy and Brownie troop leaders in participating councils with a monthly supply box that includes everything they need to have fun and fulfilling troop meetings. Explore the FAQs below and [contact us](#) to learn more!

The Basics

What is the Girl Scout Experience Box?

The Girl Scout Experience Box is a new program to provide leaders of first-year Girl Scout Daisy (grades K-1 in the 2025/2026 school year) and first-year Brownie (grades 2-3 in the 2025/2026 school year) troops with an amazing resource. Starting in August 2025, new Daisy and Brownie troop leaders in participating councils will receive a monthly supply box filled with step-by-step instructions, ready-to-go supplies, and thoughtful script suggestions. This complimentary resource will follow the [Daisy First Year Troop Plan](#) and the [Brownie First Year Troop Plan](#) and be delivered directly to one troop leader per troop.

Is Girl Scouts of North East Ohio (GSNEO) a participating council?

Yes!

What comes in the box?

Each box contains a meeting guide with activity outlines and thoughtful script suggestions. Supplies needed to complete each activity are included, such as kid-friendly scissors, crayons, and paper plates. You'll have everything you need to feel confident leading your Girl Scout meeting and build a stock of durable supplies you can use in future meetings!

Are the boxes available in languages other than English?

Yes! We're thrilled to offer the Girl Scout Experience Box in English and Spanish. You can select English or Bilingual Spanish/English on the order form.

How can I get started?

Contact Customer Care at 800-852-4474 or complete our [new troop request](#) and we'll be in touch with next steps. If you already volunteer in an eligible troop, use one of these links to request their Girl Scout Experience Boxes.

[Daisy Girl Scout Experience Boxes](#)

[Brownie Girl Scout Experience Boxes](#)

My troop isn't a first-year Daisy troop. Can we still participate?

The Girl Scout Experience Box is built to support the [Daisy First Year Troop Plan](#) and the [Brownie First Year Troop Plan](#), so the program isn't appropriate for other program levels. We encourage you to connect with a GSNEO team member about all the resources available to volunteers to help you create an awesome troop year.

Are all new Daisy and Brownie troops required to participate?

No, troops are not required to participate. Connect with [Customer Care](#) to learn more about the resources available to Girl Scout volunteers and determine if this program is the right fit for you and your troop.

Can I just buy the boxes?

No, the Girl Scout Experience Box is a complimentary resource for new Daisy and Brownie troop leaders, and boxes are not for sale.

How much does it cost?

Girl Scout Experience Boxes are complimentary and provided at no cost to eligible troops.

Details for Participating Troops

What are the requirements to participate?

This is for new Daisy and Brownie troops. Daisy troops include Girl Scouts entering kindergarten and/or first grade in the 2025/2026 school year and are participating together for the first time. New Brownie troops include Girl Scouts entering second and/or third grade in the 2025/2026 school year and may be participating together for the first time or be newly transitioned to Brownies. To receive your first box, each new Daisy and Brownie troop must meet these requirements.

- Register at least four new Daisy or 4 new Brownie Girl Scouts and one adult volunteer
- Complete the required order form, available at gsneo.org/gseb

Where and when will my boxes be delivered?

Boxes will be delivered to one troop leader per troop at the address provided when you complete the required order form. They will begin shipping in August 2025 to troops who have met the eligibility requirements.

What should I do with my troop while I wait for my first box to arrive?

This is a great time to get to know your Girl Scouts and their families! Find time to play together at a local park, check out [council-led events and camps](#), or try one of our [Girl Scout activities](#). For more ideas and support, contact [Customer Care](#).

How many Girl Scouts will I receive supplies for? What if I add more Girl Scouts to my troop?

Each box contains enough supplies to serve all Girl Scouts in your troop, and likely some extra supplies you can save for future meetings. Troop registration counts are updated with each shipment, so you'll have enough supplies as your troop grows. Want to invite more friends to join

the fun? Use the “Invite Friends” link on the My Troop(s) tab in [myGS](#)! Contact [Customer Care](#) for additional recruitment resources and support with building your troop.

Will I receive all the boxes?

Every troop will receive the Welcome Box first, followed by the next scheduled box in the series. In addition to their Welcome Box, participating troops will receive up to seven boxes depending on when they started the series.

Can I skip a box or change the order in which I receive them?

No. You may, however, choose to use them in a different order, add other programming your Girl Scouts are interested in, or wait to use a box at a different time of year. Have more questions about planning your troop year? Please connect with [Customer Care](#)—they are there to help!

Additional Questions

I haven’t received any boxes. What do I do?

Once your troop meets the requirements and you have requested your complimentary Girl Scout Experience Boxes, it will take a few weeks for processing plus shipping time before your first Welcome Box arrives. Afterward, boxes are expected to arrive approximately every month. Contact [Customer Care](#) with any shipping concerns.

I have feedback about the boxes. Who can I talk to?

We appreciate it! Please [contact GSUSA](#) to share your thoughts.

I have more questions. Who can I contact?

GSNEO’s Customer Care team is here to help! You can reach us at 800-852-4474, customercare@gsneo.org, or via our [online form](#).