

Contact us: 880-852-4474 or customercare@gsneo.org

Before Registration:

- Log onto ACTIVE Net and set up your account. To do this, use your email associated with your MyGS account and select forgot password. This will send you an email to set your new password.
- Check out the Summer Program Guide and pick out your favorite camps and decide which ones you are going to attend.
- Mark your calendar for Registration Opening on February 24th at 6 AM.
- Encourage friends to register too. If your camper wants to share their camp experience with a friend from their troop or school, encourage the friend to register right away to ensure space is available.

First Things, First:

- Mark your calendar for our four Spring Family Fun Days and Open House opportunities. Check out the sites, meet other campers and the Camp Directors.
 - The Jane Norton Girl Scout DreamLab- March 29, 2026, 2-4 PM
 - Camp LedgeWood- April 12, 2026, 2-4 PM
 - Camp Sugarbush- April 19, 2026, 2-4 PM
 - Camp Timberlane- April 26, 2026, 2-4 PM
- Check out the Camp Essentials: Caregiver and Troop Leader Handbook. This book contains information about all the different program types offered at our summer camps. Review the General information and Overnight camp sections.
- Share your camper's excitement for summer camp on social media. Tag GSNEO with #GSNEOSummer2026

One Month Before Camp:

- Go to the Summer Camp Forms and Information page for all the specific forms and information that your camper needs
 - Camper Health Form
 - Camper permissions and guidelines
 - Check for any program-specific forms
- Be sure that any balances are paid.
- Review the packing list to allow time to find or purchase anything your camper doesn't already have.

Two Weeks Before Camp:

- Begin completing your camper's health form, camper permissions and guidelines, and any other forms required for your camper's program.
- Reach out to Customer Care with any special accommodations.
 - Phone: 800-852-4474
 - Email: customercare@gsneo.org
 - Live Chat at www.gsneo.org during business hours
- Talk to your camper about the experience
- Some parents like to write their camper letters and mail it ahead of time so they'll receive it on the first or second day of camp. If Camper mail arrives early, we'll hold it until camp begins. Address camper mail like this:

Camper Name- Program Name
Camp Timberlane
13408 Green Rd.
Wakeman, OH 44889

Camper Name- Program Name
Camp Ledgewood
7047 Akron Peninsula Rd.
Peninsula, OH 44264

One Week Before Camp:

- Label belongings that will make the trip to camp with your camper's name.
- Help your child begin packing for camp. Starting ahead of time helps your camper feel prepared and helps you avoid the stress of packing at the last minute. Involving your camper in the packing process is essential so that once at camp, your camper will know exactly what they have and where it is packed.
- Review the Camper Guidelines with your camper.

- Prepare any prescription or over the counter medications your child will be bringing to camp. Medications **must** be in the original containers.
- Look up directions to camp and plan your trip. Be sure to double-check your check-in time and date.
- Call Customer Care (800-852-4474) with any last-minute questions. They are happy to help and will get the message to the appropriate Camp Director.

One Day Before Camp:

- Camp goes on rain or shine. Check the weather for the camp week and help your child supplement what they've already packed, if needed.
- Ensure that all required paperwork is completed.
- Gather any mail or care packages to leave at check-in.
- Talk about how proud you are

Day of Check-in!

- Double-check that your camper has everything packed and ready to go.
- Double Check that you have:
 - Directions
 - The correct check-in time and date
 - Completed forms
 - Any medications in their original container.
 - Cash for the Trading Post
- Plan to arrive at camp on time! Leave plenty of time to get to camp.
- Remember to leave your pets at home.
- Drive Safely!

At Check-In:

- Head to the check-in line first. Be sure to bring your paperwork, medications, trading post money, mail/care packages, and day pack. Staff will direct you where to go.
 - Timberlane- Luggage can be loaded into the correct luggage truck
 - Ledgewood- Luggage can stay in the car for now.
- Be sure to stop at all Check-in Stations:
 - Welcome Table
 - Beauty Salon
 - Health Care Check-in
 - Trading Post and Mail drop
- After you and your camper have completed check-in:
 - Head to your camper's sleeping unit to select a bed
 - Meet the counselors and sign your camper in
- On your way home, relax and look forward to hearing all about your camper's time at camp. Look at all the preparations you've done leading up to today. Give yourself a pat on the back and enjoy some time for yourself.

During Camp:

- Check out the photos posted from camp. Link will be shared via email.
- Don't be concerned if you don't hear anything while your child is at camp. That probably means they are having a blast! We're very busy making camp special for your camper, so we will contact caregivers only if the need arises.
- If your check-out plans change from what you told us at check-in, please let us know by calling the camp office (Camp Ledgewood: 330-650-4743/ Camp Timberlane: 440-965-7234). Please keep in mind that at certain times throughout the day, we may not be near the phone (i.e. during meals we all eat together) so leave a detailed message if necessary, and we'll return your call as soon as possible.
- In case of an emergency, first try contacting the camp office (Camp Ledgewood: 330-650-4743/ Camp Timberlane: 440-965-7234). If you are unable to reach someone at the camp office, please call customer care at 800-852-4474 during business hours (9 AM to 5 PM). Outside of business hours, please call the GSNEO After-hours Emergency line at 330-472-2389.
- In the event of inclement weather or other circumstances affecting the camp program, pertinent information will be communicated via email.

On Check-Out Day:

- Plan to arrive on time to pick up your campers.
- Park in the main parking lot or overflow parking lot.
- Head to the welcome table (Ledgewood: Chickadee Program Center, Timberlane: Welcome Center Porch)
 - Bring your Photo ID
- Sign out your camper. You will be directed where to find their luggage and where to pick up your camper.
 - Stop at the nurse's table to pick up any medications
 - Check Lost and Found
 - Be sure to collect all their luggage
- Hug your camper and ask them about the adventure they had!
- Have a safe drive home! See you next time!

Overnight Camp Packing Lists

Items to be Collected During Check-in

- Required Camp Forms and Paperwork:
 - Summer Camp and 3+Day Travel Health History Form
 - Camper Guidelines and Permissions
- Medications (in original packaging, including over-the-counter medications; all medications must be checked in with the health supervisor)
- Money for Trading Post (optional)
- Camper mail (pre-written letters with camper's name, program, age level and day of the week to be delivered)
- Additional Spending Money for Trips (Note: Park Hopper and Waterpark Hopper are both cashless trips)

Day Pack (Carried Daily by Camper)

- Reusable water bottle (labeled with camper's name)
- Swimsuit (one-piece or tankini recommended)
- Towel for swimming
- Sunscreen (spray recommended for easy application)
- Bug spray (non-aerosol preferred)
- Flashlight or headlamp

Main Luggage (Duffle Bag or Suitcase)

- Underwear & sleepwear (enough for the week)
- Shorts, pants, and shirts (zipline, high ropes, and horse program participants must bring long pants)
- Warm layers (for cool evenings)
- Socks (bring extras!)
- 2 pairs of sturdy, comfortable closed-toe shoes and/or boots (see footwear policy)
- Laundry/plastic bag (for dirty clothes)
- Raincoat or poncho (activities continue in the rain)
- Sleeping bag OR twin-sized sheets & blanket
- Pillow Towel & washcloth (for showering)
- Shower or Pool Shoes

Personal Hygiene Supplies

- Toothbrush & toothpaste
- Shampoo & soap/body wash
- Deodorant
- Hair Ties
- Hairbrush or comb
- Feminine care items (if needed, pack enough for the full session)

Optional Items

- Camera (must be separate from a cell phone; disposable & digital cameras allowed)
- Extra blanket (for added comfort in cabins or tents)
- Stuffed animal (a comforting friend from home!)
- Paper, pens, envelopes, stamps, & addresses (for writing letters home)
- Reading material (book, magazine, or journal)
- Swimming Goggles (must not cover the nose)