



## **CANCELLATION POLICY TROOP AND SERVICE UNIT CAMPOUTS**

The cancellation policy for Troop and Service Unit campouts was established to allow flexibility of groups to cancel, within limits, when their situations change.

- All campouts are finalized two weeks prior to the date of campout.
- Cancellations must be submitted in writing and be sent to [registration@gsneo.org](mailto:registration@gsneo.org) as soon as possible after the decision to cancel has been made.
- Refunds will be issued only if the request to cancel a site is made more than 30 days in advance of the event AND is subsequently rented.
- No refunds for cancellations made within the two-week period prior to the scheduled campout will be made nor can the reservation be moved to a future date.
- If the cancellation is made by GSNEO, a full refund will be given.
- Equipment must be rented no later than two (2) weeks prior to your campout. All equipment is rented on a first come, first serve basis so the earlier you reserve the better. Equipment cancellations also must be made more than 3 weeks prior to the event. If weather conditions prohibit using the equipment, the troop will be refunded in full.