



COVID-19 STATEMENT GSNEO Council Programs

GENERAL STATEMENT:

The health and safety of our members is our highest priority. Girl Scouts have proven themselves to be strong community supporters, going above and beyond to keep themselves and others safe. COVID-19 remains an extremely contagious virus that spreads easily in the community. Program participants and chaperones should take all reasonable precautions to limit potential exposure for themselves and families and to prevent additional community transmission. GSNEO has added additional cleaning and sanitizing protocols based on guidance from the Ohio Department of Health and industry specific standards. GSNEO cannot guarantee that the spread of COVID-19 or other transmittable illnesses will not occur under these safety protocols. By attending GSNEO programs, participants are aware of the risks.

In alignment with the most current guidelines, GSNEO is implementing the following standard practices for council-sponsored programs and events. All participants and chaperones must:

- Have their temperatures checked using infrared thermometers upon arrival to the program. Any individual with a fever of 100 degrees or higher cannot attend.
- Wear face coverings (masks) not only to protect themselves but to protect others. We understand some girls or chaperones may not be able to wear face coverings (masks), due to medical conditions such as asthma. **NOTE:** Participants are responsible for providing their own face covering.
- Maintain a social distance of at least 6 feet when possible.
- Wash hands before and after program, and frequently during program. If a handwashing station is not available, hand sanitizer will be provided.

ADDITIONAL INFORMATION:

- If a participant/chaperone knows they have been in close contact with someone who has tested positive for coronavirus, please comply with the 14-day period of not attending programs/events.
- If a participant/chaperone who has recently attended a Girl Scout program has tested positive for COVID-19, the primary caregiver of the affected participant/chaperone must complete an **Incident/Accident Report Form**. **All health information is private/confidential to be shared only on a need to know basis. There are laws and regulations governing sharing of health data.**

INCIDENT/ACCIDENT REPORT LINE

PROGRAM CANCELLATION *hotline*

800.852.4474 EXT. 0128

When the weather is bad or there's another emergency, we may need to cancel programs. Call our HOTLINE for a recording of all program cancellations.

IMPORTANT INFO FOR girl programs

WHO CAN ATTEND?

- Any currently registered member of GSNEO may participate in council-sponsored programs and events specific to your current age level.
- Girls may participate individually or as part of a troop. Adult chaperones are required unless otherwise noted.
- Family and friends are welcome to attend 'Family-Friendly' programs and events.

GET REGISTERED!

- GSNEO uses an online registration system. First time visitors must become a registered user by creating a profile and password.
- Payment is due at the time of registration, using credit or debit cards, or GSNEO Pathway Passes.
- Registrations that can be accommodated after the close date will incur a \$5 late fee per person.
- Programs are filled on a first-registered, first-served basis. The online system indicates program capacity and remaining spaces available, as well as a waitlist.
- Waitlist openings are dependent on cancellations and are not a guarantee of being placed in a program.

NEED FINANCIAL ASSISTANCE?

- Families that have a financial need may apply once per year for Scoutship assistance. Girls must be currently registered members to qualify. For more information and the application, visit gsneo.org > customer care.

REFUNDS & CANCELLATIONS

- A full refund of the program fee will be given ONLY if the program is cancelled by GSNEO.
- A partial refund may be granted for medical or family emergencies. Submit written requests for refunds no later than two weeks after the program date to registration@gsneo.org.

pathway passes

Pathway Passes are rewards earned by girls through participation in council-sponsored product sales programs. Codes for earned passes are delivered electronically. Retrieve your codes at rewards.gsneo.org.

- Only redeemable for girl registration fees.
- Must be applied for payment at the time of registration.
- May be used one time only.
- Multiple codes must be entered by using commas between them.

BRAVELY BE YOU

and participate in the 2020 Magazine & Snack Program from September 4 – November 13. This program is a great way to earn funds for your troop early in the program year. New this year - all troops will earn 20% profit on all items sold! For troops to participate, a registered and background-checked adult needs to sign up for the Product Sales Manager - MSP role and complete the 2020-2021 Manager Agreement Form. Sales Material will be sent directly to the troop! For more information on how to participate, please contact Customer Care at customercare@gsneo.org



easy online REGISTRATION

gsneo.org

- Go to 'Event Calendar'
- Choose your event
- Click 'Register Now'
- Log on to your account
- Add girl participants
- Add adult chaperones
- Process Payment
- Check your email for confirmation!

Need more info?

Check out gsneo.org > customer care > self-service