

Clearing Cache and Cookies, Common Browser/Device Type

**If your browser/device is not listed here, you can always search "clear cache and cookies in (your browser and device)" in your web browser.*

In Chrome, Desktop/Laptop

1. On your computer, open Chrome.
2. At the top right, click More (vertical dots).
3. Click More tools. Clear browsing data.
4. At the top, choose a time range. To delete everything, select All time.
5. Next to "Cookies and other site data" and "Cached images and files," check the boxes.
6. Click Clear data.

In the Chrome app, iPhone/iPad

1. On your iPhone or iPad, open the Chrome app.
2. At the bottom, tap More.
3. Tap History. Clear browsing data.
4. Make sure there's a check mark next to "Cookies, Site Data," and "Cached Images and Files."
5. Tap Clear browsing data.

In the Chrome app, Android

1. On your Android phone or tablet, open the Chrome app.
2. At the top right, tap More.
3. Tap History. Clear browsing data.
4. At the top, choose a time range. To delete everything, select All time.
5. Next to "Cookies and site data" and "Cached images and files," check the boxes.
6. Tap Clear data.

In Safari, iPhone/iPad

- To clear your history and cookies, go to Settings > Safari, and tap Clear History and Website Data. Clearing your history, cookies, and browsing data from Safari won't change your AutoFill information.
- To clear your cookies and keep your history, go to Settings > Safari > Advanced > Website Data, then tap Remove All Website Data.

In Microsoft Edge, Desktop/Laptop

1. Open Microsoft Edge, select Menu (3 dots icon on top right corner of the browser) > Settings > Privacy & services.
2. Under Clear browsing data, select Choose what to clear.
3. Select "Cached images and files" and "Cookies and other site data" check box and then select Clear.